



Great service - guaranteed

East Central Energy
P.O. Box 39 - 412 Main Ave. N.
Braham, Minnesota 55006-0039
www.eastcentralenergy.com
800-254-7944

Special Updates

If you are planning on doing some landscaping remember to plan before you plant trees under power lines. Please visit our Web site for more information.

Services built with underground installation between November 1 and April 1 will incur winter construction charges.

For a full version of the rate schedule, please call us at 1-800-254-7944 or visit us online at eastcentralenergy.com.

Welcome,

On behalf of all of us at East Central Energy (ECE), we would like to welcome you to your electric cooperative. Our goal is to make the process of obtaining your new electric service as easy as possible. By following the steps below, you ensure there are no unnecessary delays in getting your electric service.

Step 1: Before you build, take a moment to consider ECE's money-saving programs. If you are already aware of the programs you will be participating in and the size of system to be installed include this information on the *New Commercial Service Information* form. This will enable the staking engineer to assist you in the proper design of your new electric service avoiding unnecessary delays.

Step 2: Complete the *Member Application and Agreement* and *New Commercial Service Information* forms and mail, along with a copy of your deed or proof of ownership, in the enclosed return envelope. Please include a daytime telephone number so we can contact you with service updates.

Step 3: Refer to the enclosed *New Commercial and Industrial Service Guidelines* listing the necessary requirements before construction of your new service can begin.

Your electric service will be built within 15 business days following completion of all service requirements. As one of six service guarantees, ECE will credit your new account \$100 if we don't install your electric service within 15 business days of when all requirements are met or by our mutually agreed upon date.

An engineering assistant will contact you throughout this process to ensure your satisfaction. If you have questions, please call Donelle Schaefer at 763-689-8072 or 1-800-254-7944, ext. 8072.

Sincerely,
East Central Energy

Enclosures